



## **Primus Telecommunications, Inc.'s Policy Governing the National Do-Not-Call List**

Primus is committed to honoring consumers' preferences regarding the receipt of telemarketing calls in their homes and has instituted the following policy to assure that consumers may exercise their right to choose whether to receive such calls from Primus.

### **Primus will not:**

- Place telemarketing calls to any number on the National Do-Not-Call Registry.
- Place telemarketing calls to any consumers (even to numbers not on the National Do-Not-Call Registry) unless Primus has first paid the required fee for access to the National Do-Not-Call Registry.
- Deny or interfere with a person's right to be placed on the National Do-Not-Call Registry.

### **To ensure that Primus complies with all rules regarding the Do Not Call list, it will ensure the following:**

- All Call Lists shall be scrubbed against a version of the National Do-Not-Call Registry that has been obtained from the administrator of the Registry not more than 31 days prior to the date of any call made on Primus's behalf and a version of Primus's in-house do-not-call list ("Primus Do-Not-Call List") that has been updated by Primus not more than 30 days prior to the date of any call made on Primus's behalf;

### **With respect to telemarketing campaigns utilizing third party telemarketing companies, Primus will require that additional precautions are taken, including but not limited to the following:**

- No outbound telemarketing campaign may be initiated on Primus's behalf without prior written authorization from Primus confirming that the Call Lists have been scrubbed against the National Do-Not-Call Registry and the Primus Do-Not-Call List;
- The Telemarketing Company shall generate and transmit to Primus on a daily basis compliance reports containing data on all do-not-call complaints and requests received by the vendor; and

**All telemarketing campaigns will be monitored by Primus for compliance with this policy and applicable rules and regulations through a variety of audit procedures.**